

Clicktrack – online application tracking from Platform

Our online tracking system has been designed and tailored to your needs, meaning processing cases is now as easy as clicking your fingers.

Choose how to be updated

You can now receive application updates through a variety of channels:

✈ Email ✈ SMS ✈ Phone ✈ Fax

Choose when to be updated

We'll update you at the following key milestones throughout the application:

✈ Allocation ✈ Underwritten ✈ Valuation instructed
✈ Valuation received ✈ Offered ✈ Completion update ✈ Funds released

Ask us

Submit case specific queries online through our 'Ask us' functionality, at a time that suits you

No need to wait for post!

You can view, download and print all documentation online



clicktrack

Online tracking made simple


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Other key features of our award winning click system:

- No paper form filling
- Secure online payments
- Reduced processing times
- Electronic ID
- Pre-population of data to reduce keying
- In-built affordability calculator

The screenshot shows the main menu of the Platform website. At the top, there are links for 'Main menu', 'Log out', and 'Products'. Below this, there are several menu items:

- New client**
 - New pre-sale KFI
 - New decision
 - New application
- Existing client**
 - View or amend pre-sale KFI / decision / application
 - New pre-sale KFI / decision / application
- Your account**
 - Personal profile
 - Security
 - Proc fee scale
 - Terms of business
- Additional info**
 - Click user guide
- Clicktrack**
 - Track your applications

A callout box with the text 'Access  clicktrack here' has an arrow pointing to the 'Clicktrack' menu item.

The 'click' logo is also visible at the bottom right of the screenshot.

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Online Service
Awards 2008



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