



The intermediary lender of The **co-operative** bank

Lending Criteria Summary

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Important Information: This document is for the use of professional Mortgage Advisors only. It is not intended for use by the general public

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1 Introduction & Responsible Lending

The purpose of this document is to provide guidance on our Lending Criteria which is part of the framework in place to ensure that we have complete confidence in the applicant's ability and willingness to repay at the time of application and a high degree of confidence in their continuing ability to repay during the life of the account. It also ensures we operate within the agreed risk appetite of the business. We reserve the right to amend this document at any time without notice.

Some loans may be of a more complex nature requiring a full risk assessment by an experienced Underwriter. This document provides the guidelines that are used to determine the lending decision but as each application is unique, additional information/references may be requested to finalise the lending decision. We may on occasion need to decline an application even if it appears to fall within these lending criteria.

Additional references needed to apply the criteria include Mortgage Charges Tariff, and the list of currently available mortgage products.

1.1 Responsible Lending

This document incorporates the principles of responsible lending and the fair treatment of customers. It clearly states the factors that we will take into account when assessing an applicant's ability to repay and to lend only where the mortgage is assessed as being affordable.

1.2 Documents Used to Support the Lending Decision

The maximum acceptable age for documents used to support lending is shown in the table below:

Document type	Age at release of completion funds
Application form	Signed within the last 6 months
Employer/accountant's reference	Signed within the last 6 months
Bank Statements	Most recent one issued within the last 6 months
Payslips	Most recent one issued within the last 6 months
Valuation report	Signed within the last 6 months
Credit search	Carried out within the last 6 months

1.3 Buy to Let Loans

Customers applying for Buy to Let loans must meet the lending criteria set out for mainstream lending but will also be subject to additional criteria outlined in Section 6 Buy to Let.

2 The Loan

2.1 Minimum Loan

The minimum loan amount is £25,001 but sometimes product specific minimum loans will also apply.

2.2 Maximum Loan

2.2.1 Maximum Loan Limits

The maximum normal loan is £1,500,000. Where the loan amount is in excess of £500,000 additional requirements may be requested once the application has been fully assessed.

2.2.2 Income Multiple Limit on Loan Amount

The loan amount will also be capped at the prevailing income multiple.

The maximum income multiple permitted is 4.49 times the total verified income, prior to deductions made as part of the customers affordability assessment.

2.3 Loan Purpose

Applications will be considered for the purchase, refinance or remortgage of an applicant's main residence and will be secured by way of a first charge. Remortgages can be considered, the reason for the additional borrowing should be detailed on the application form. Please refer to Section 2.5.3 for full details.

2.4 Loan Term

The minimum term is 5 years and the maximum term is 40 years. This will also be dependent on the applicant's ages. We will lend where the term goes beyond the applicant's retirement age if the projected or actual pension income is sufficient to support the loan.

2.5 Loan to Value

The Loan to Value ratio is calculated on the lower of the purchase price or property valuation*¹.

There are 4 areas that affect the maximum limits:

2.5.1 LTV by Loan Size

Loan size	Max LTV
Up to £500,000	90% subject to criteria listed below: <ul style="list-style-type: none"> • House purchase or remortgage only, not permitted for Further Advance. • Only available on a capital and interest basis. • No mortgage arrears. • No arrears on any other credit agreement within the last 12 months.
£500,001 to £750,000	85%
£750,001 to £1,000,000	75%
£1,000,001 to £1,500,000	70%

¹ All sale incentives must be deducted from the purchase price used to calculate Loan to Value

2.5.2 LTV by Repayment Basis

Interest only is not available on our mainstream products for new or additional borrowing. Existing mainstream Platform customers with an interest only mortgage product can transfer this interest only amount to a new purchase providing they can demonstrate a credible repayment strategy and the loan does not exceed £500,000 or 75% LTV.

2.5.3 LTV by Loan Purpose

For mainstream purchase, remortgage and further advance cases, the LTV will also be subject to the following limits:

Purpose	Maximum LTV
Purchase main residence	90%
Remortgage only (replacing the existing mortgage £ for £) main residence	90%
Remortgage and purchase additional legal interest (buy out partner) main residence	90%
Home improvements (with supporting estimates) main residence	85%
Purchase second residence for family use only	75%
Capital raising debt consolidation	75%
Capital raising (other)	75%
Capital raising for business or speculative purposes	Not available

2.5.4 LTV by Property Type

- For any house/bungalow that has been newly built or converted in the last 2 years or is to be occupied for the first time, the maximum LTV is 85%.
- For any flat or maisonette that has been newly built or converted in the last 2 years or is to be occupied for the first time, the maximum LTV is 75%.

The application fee may be added to the mortgage except where the total amount of borrowing, including the application fee, exceeds 90% of the lower of the purchase price or property valuation.

2.6 Source of Deposit

For all house purchase applications, including first time buyer applications, the source of the deposit must be captured. The deposit should be provided from the applicants own funds. For clarity, funds withdrawn from a business are not considered acceptable. Loans, credit cards, secured loans/mortgages and other forms of credit are not acceptable as the source of the deposit. The only exception to this is for members of the Armed Forces, where deposit funded via the Forces Help to Buy Scheme will be acceptable.

Proof of deposit may be required prior to approving an application where the deposit is not wholly funded by the equity from the sale of the applicant's current property. This should be in the form of bank statements, building society passbook held in the applicant's name showing a build-up of funds or proof of investment. The source of any lump sum may be queried.

Gifted deposits are acceptable providing that the deposit is being funded by a non-repayable gift from a family member – spouse, partner, parent, sibling, child, grandparent, aunt/uncle, nephew/niece, or where there is an obvious family connection which can be proved. The donor will be required to sign an appropriate declaration and may be required to evidence available funds. Builder's deposit of up to 5% of the purchase price is acceptable. The maximum loan is calculated on the agreed purchase price less the total builder deposit. Sellers deposit is not acceptable.

For loans in excess of £500,000 we do not accept either a gifted deposit or deposit funded by capital raised on any other property owned by the applicant.

2.7 Right to Buy and Right to Acquire

We do not lend on either Right to Buy (RTB), Right to Acquire Schemes or property that is still in the pre-emption period.

2.8 Deed of Gift and Transfer at Undervalue

If the price being paid for the property is less than the full market value, we can lend providing that:

- The loan is calculated on the purchase price.
- All the other aspects of Lending Criteria are satisfied.
- A purchase from a family member can be considered providing that the vendor will not be remaining in the property after completion.
- We will require proof from the family member's lender that their mortgage is up to date; if there are any arrears the case will be declined.
- We may require a defective title indemnity policy.

2.9 Solicitors

We will use the applicant's solicitors providing they are on our panel. If the applicants wish to use a solicitor who is not on our panel, we will require one of our panel solicitors to act for us at the applicant's expense.

2.10 Direct Debit Mandates (DDM)

We will only accept one single Direct Debit per mortgage account. The DDM must be on the applicant's personal account only. DDMs from business accounts are not acceptable.

3 The Applicant

3.1 Credit Scoring

All applications must pass our credit score.

3.2 Affordability Assessment

All applications are subject to affordability assessment. The model uses the combination of total annual income, non-mortgage commitments, outgoings, and subsistence to calculate affordability. The result is then used to ascertain whether or not the loan is affordable.

The maximum loan available will be calculated based on both the affordability results and the product/LTV criteria available.

For the purpose of affordability, a dependent is defined as someone not named on the mortgage but who is financially supported by a party to the mortgage.

3.3 Minimum / Maximum Age

Minimum Age at application is 18 years.

Maximum Age at expiry of mortgage term is 75. For customers retiring during the mortgage term, the application will be referred an underwriter to assess affordability on projected or actual retirement income.

3.4 Residency

All borrowers must have an unrestricted right to live and work permanently in the UK.

The mortgage applicant(s) must usually be resident in the UK at the time of application and at least one of the applicants must be permanently residing or planning to reside in the property when the mortgage completes. We do not offer mortgages for expatriates.

If the applicant(s) are not subject to UK or Guernsey tax, then they are not normally acceptable.

Where the applicant is a non-EU national then the application may be acceptable where all of the following apply:

- Applicant is subject to UK tax laws.
- Applicant is not a Foreign Diplomat or Embassy Staff.
- Applicant has lived in the UK for a minimum of 2 years.
- Applicant has proof of indefinite leave to remain in the UK.

All persons over 17 who plan to reside in the property must sign a Deed of Consent. Applicants and solicitors are required to tell the Bank of any changes to the proposed occupancy between the date of application and completion.

3.5 Number of Applicants

The maximum number of applicants is two who, for Residential mortgages, should both be occupying the property on completion.

3.6 Married/ Cohabiting Applicants

We will allow applications in sole names for married, common law or civil partners. All persons detailed on the Title Deeds must be party to the mortgage.

3.7 First Time Buyer Definition

Our definition of a first time buyer is an applicant who has never acquired an interest in property anywhere in the world. Any First Time Buyer who requires a loan in excess of 75% LTV must have been in their current employment for a minimum of 6 months. For joint applications involving a FTB requiring a loan in excess of 75% LTV, the main earner must have been in their current employment for the minimum 6 months.

3.8 Credit Bureau Searches

A credit search against all UK addresses occupied by each of the applicants over a period of 3 years prior to the date of the application will be carried out by us. In addition a credit search will be carried out on any undisclosed addresses. Should any additional name or address information arise during the application the case will be reassessed and the decision may be changed.

If the applicants do not appear on the voters roll and there is no active credit information at their current address, we will decline the case.

We will not consider any applicant who:

- Is bankrupt, has bankruptcy proceedings pending, or who is registered on the Scottish Debt Arrangement Scheme.
- Has been discharged from bankruptcy within the last 6 years.
- Has an individual voluntary arrangement (IVA) or a Trust Deed (TD) or Administration Order, recorded during the last 6 years.
- Has an unsatisfied CCJ or default.
- Has a satisfied CCJ/Default recorded during the last 6 years where the total value of the judgment is more than £100. The Scottish equivalent is a Decree (DEC) and the same rules apply.
- Has any type of repossession.

3.9 Previous Lenders and Landlords References

Details of any mortgages currently held or redeemed within the last 12 months should be detailed on the application form. Proof of payment for the most recent 6 months will be required. Where the applicants are living in rented property, we reserve the right to request a reference.

3.10 Secured, Unsecured and Revolving Credit

One missed payment in the last 12 months can be considered provided the application still passes credit score and a satisfactory explanation is received by the underwriter. Any payment less than the contractual monthly amount will be classed as a missed payment. Mortgage payments made by housing benefits are not acceptable.

3.11 Bank Statements

Bank statements will be requested to support all applications. Internet bank statements are acceptable. Where statements are also required for ID purposes, these should comply with the Bank's standard [ID requirements guidelines](#).

3.12 Retaining Existing Properties

Applications where the applicant wishes to retain an existing property (mortgaged or not), the former marital home, rent out the property, or owns a second home will be considered. The following conditions will apply:

- We do not lend to individuals who own more than 10 BTL properties.
- Where a loan is greater than £500,000 we will not accept applications where any part of the deposit is being raised against any existing property (including current residence, any Buy to Let, second home etc.) or is coming from a gift.
- All mortgages and property details must be disclosed on the application form.
- The existing mortgage(s) must have had no missed payments in the last 12 months and be up to date.
- Where the property is currently owner occupied and is now to be rented out (i.e. Let & Buy scenario), mortgages are only available where the customer is not a first time landlord and owns other Let properties. Also a rental certificate or written confirmation as to the anticipated rental figure must be obtained from an ARLA/NAEA registered independent third party, addressed to Platform, to confirm the rental income is sufficient to cover the 125% of the retained mortgage payment on an interest only basis. Applicant's income must also be sufficient to service 50% of the remaining mortgage as a commitment (added into the affordability calculation). The maximum LTV in this scenario is 75%. Surplus rental income over and above the relevant mortgage payment cannot be taken into account as additional income.

OR

- Applicant's income must be sufficient to service the remaining mortgage as a commitment (added into the affordability calculation). If this amount is increasing as a result of a remortgage transaction i.e. to raise funds for the deposit, the higher monthly mortgage payment must be provided and used in this calculation.
- All existing investment mortgages will be treated as self-funding.

3.13 Criminal Convictions

If the borrower makes us aware of any criminal conviction (other than a driving offence) or there is a pending prosecution, the application may be declined.

3.14 Guarantors

We do not accept guarantors.

4 The Security

4.1 Property

Platform will lend on property that is built of standard construction as advised by the valuer. We must have a First Charge over the security property and the security must be in England, Northern Ireland, Scotland or Wales. The following forms of property ownership are acceptable to us –Joint Tenants and Tenants in Common.

The property must be used for owner occupied residential purposes, full vacant possession must be obtained at completion and no part-let, sub-let or part-possession will be accepted. There must be no Local Authority approval for the use of the property for any purpose other than residential.

The property must be Freehold, Leasehold or Absolute Owner. Leasehold properties should have a minimum unexpired lease of 30 years after the end of the mortgage term and a minimum of 70 years at the time of application.

Property with 2 kitchens or Granny annexes will be considered on mainstream loans as long as the immediate family of the borrower will occupy, it is suitable for the type of security and no one other than family members appear on the voter's roll (for remortgages).

The property must be insured for the full reinstatement value as recommended by the valuer in the report. Applicants arrange their own insurance. For Leasehold flats - Platform will only accept leasehold flats where the Buildings Insurance is arranged by the Freeholder or Management Company under the terms of the Lease for the whole block.

4.2 Property Types

We will lend on property that is built of standard traditional construction, unless

- The property is subject to any restriction in occupancy, use, resale or anticipated life span.
- Has any commercial element.
- Is tenanted, multi occupied or has bed-sit accommodation.
- The property is adjacent/above retail outlets such as restaurants/food outlets/public houses/laundrettes.
- Is currently affected by progressive structural movement, dry rot, Japanese knot weed or contaminated land.
- The valuer indicates re-saleability/demand is poor.
- The property is being purchased under a Shared Ownership, Shared Equity or Right to Buy scheme.
- The property was purchased under a RTB or RSL Scheme and is still in the pre-emption period.
- The property is being purchased:
 - From the applicants own limited company.
 - From a family member who will continue to live in the property.
 - From a vendor who has not owned the property for 6 months.
 - Where there is a back to back sale, assignable contract.
 - New but the vendor is not the original builder/developer.

We will lend on flats providing they are:

- In blocks no more than 10 floors.
- Leasehold.
- Have a floor area in excess of 30 square metres.
- Not subject to balcony access.

4.3 New Build

We do have criteria specific to new build property. Platform definition of a new build property is one that has been built or converted within the last 24 months or one that has been built longer than this but has never been occupied since construction/conversion.

- The maximum BTL loan on any new build property is £300,000.
- The maximum LTV on new build houses/bungalows is 85% for Mainstream and 75% for Buy to Let.
- The maximum LTV on new build flats/maisonettes is 75% for Mainstream only. Platform does not lend on new build flats/maisonettes on Buy to Let.
- The property must have passed a final inspection by a new home warranty provider prior to completion of the loan.

Builder's deposit/incentive schemes can be considered. The maximum loan amount is calculated based on the agreed purchase price less the total builder deposit and any incentives. The deposit provided by the applicant is then calculated on this net figure and is based on the products maximum LTV (subject to affordability and scheme parameters).

Builder deposits secured by way of second charge will not be acceptable.

Rental guarantees from builders are not acceptable.

Houses built within the last 10 years or newly converted property must hold an acceptable guarantee/certificate. These include NHBC Certificate, Zurich Municipal policy, Premier Guarantee, Building Life Plans (BLP), LABC Hallmark new homes, Build Zone, Checkmate Castle 10, FMB Latent Defects Policy or a certificate which states the property was built under the supervision of a suitably qualified Architect.

4.4 Valuation

The minimum property valuation is £75,000.

All applications will be checked to see if they meet Platform's Automated Valuation (AVM) criteria. Those that do will then need to 'pass' the appropriate parameters and if satisfactory a physical inspection/valuation will not be required.

A physical valuation is valid for 6 months from the date of inspection.

4.5 Retaining Advance Monies (Retentions)

Where the property is not currently suitable for lending, the only option we can offer is for the applicant to do the work before we release any funds (works first basis).

4.6 Residential Property With Land or Outbuildings

Normal lending terms apply to properties up to three acres, providing the applicant does not intend to carry out a business from the property and there are no agricultural restrictions on the land or buildings.

4.7 Shared Ownership and Shared Equity

We do not lend on property that is subject to either Shared Ownership or Shared Equity schemes.

5 Income & Affordability

5.1 Income - General

At least one applicant must be either employed/self-employed or retired. Applications will be considered where one applicant is employed/self-employed or retired and the second borrower is in receipt of benefit income. All income must be UK sterling denominated, where the customer is new to bank. For variations of existing lending, including ports and TOEs, foreign currency income is permitted in line with prevailing financial crime policy. All cases utilising foreign currency income should be referred to underwriting for a credit decision.

Cases involving multiple foreign currencies will not be accepted.

5.2 Minimum Time in Employment

Any First Time Buyer who requires a loan in excess of 75% LTV must have been in their current employment for a minimum of 6 months. For joint applications involving a FTB, the 6 month rule will be waived if the main earner has been in their current employment for the minimum of 6 months.

5.3 Minimum Income

The minimum income is £15,000 for at least one applicant. Please see Section 6 for income requirements on Buy to Let loans.

5.4 Acceptable Income

- Income from employment/self-employment.
- Income from trust funds (see Additional Income section).
- Pension income.
- Second and other jobs (see Additional Income section).
- Investment or dividend income (see Additional Income section).
- Rental Income (see Additional Income section).
- Maintenance (see Additional Income section).
- Allowances confirmed by the DWP (see Additional Income section).
- Tax Credits (see Additional Income section).
- We do not accept income derived from foster care.

In calculating employed income, we will use:

- 100% of basic income.
- 100% of any contractual allowance such as London Weighting or shift allowance.
- 50% of regular additional payments (overtime bonus commission allowances).
- 50% of income from interest or UK listed company dividends.
- We do not use expenses/reimbursements in the income calculation.

In calculating self-employed income we will use:

- For Sole Traders and Partners, the applicant's share of the net profit.
- For directors of limited companies, the applicants salary and dividends. The profit for the business should show an increasing trend over the 2 year period.
- See section 5.8 Self-employed Applicants for details of how to assess fluctuating self-employed income.

5.5 Additional Income

Where the applicant requires additional income to qualify for the loan requested they must provide adequate documentary proof of all income. If an applicant holds more than one job, 100% of the income will be taken where normal criteria are met for each position and the second job has been held for a minimum of 12 months. Only income from 2 jobs can be considered.

The following additional income may be used:

- 100% Maintenance income can be taken into consideration, providing this is covered by a court order or CSA/Child Maintenance Service(CMS) documentation.
- 50% of income from trust funds providing they are evidenced via an accountant.
- 50% of investment or dividend income providing this is evidenced via an accountant or 2 years tax returns.
- 100% of Disability Living Allowance, Personal Independence Payment or Employment Support Allowance (ESA) confirmed as permanent by the DWP.
- 50% of Tax credits providing these are confirmed via HMRC documentation.
- 100% of net profit from property rental where this can be evidenced by 2 years accounts or an accountant's certificate.

5.6 Proof of Income

The Proof of Income documentation required is detailed below. If the application is "Joint" then both applicants must provide Proof of Income if it is required.

5.7 Employed Applicants

We require full details (including start and end dates) of all employment held within the last 6 months.

Where the applicant is in PAYE employment and the income is required for the loan the following conditions must be met:

- The applicant's position must be permanent. Fixed term contracts are acceptable where the applicant has a minimum contract of 12 months with 6 months unexpired.
- We will decline any application where someone is employed on a casual or seasonal basis.
- The applicants must not be under notice of termination or redundancy.

We must have

- The latest 3 month's computerised pay slips. Hand written documents will not be accepted **OR**
- An employer's reference (must be provided if the borrowers are paid in cash).

PLUS the applicant's personal bank statement for the latest full month showing the latest salary credit and household expenditure.

If the applicant works for the family business or for a business owned by their co-habitee we may request the qualified accountant's confirmation of the annual gross income.

5.8 Self-employed Applicants

Minimum trading period is 2 years.

The following proof of income can be accepted

- Last 2 years tax assessments (SA302 (hard copy or self-service version) AND Tax Year Overview) OR
- Certificate from a suitably qualified accountant with 2 years figures

PLUS the customer's personal bank statement for the latest full month showing the latest salary/income credit and household expenditure.

The Underwriter may, in addition, request accounts to support the assessment of the application by exception

The proof of income figures provided must include the last financial year-end and this must be no more than 18 months old.

The affordability calculation will use the lower of

- Last year's income
- The average of the last 2 years.

Where profits/income is declining, the application may be declined

Where a self-employed applicant is relocating we require written confirmation from the acting accountant that the relocation will have no effect on the future profitability of the existing business. If this cannot be supplied the application will be declined.

5.9 Accountant's Qualifications

We will accept accounts/accountant's certificates from accountants qualified with one of the following bodies:

- Institute of Chartered Accountants (England or Wales) FCA/ACA.
- Institute of Chartered Accountants (Scotland) ICAS.
- Institute of Chartered Accountants (Northern Ireland) ICAI
(All chartered accountants may just sign as CA)
- Chartered Association of Certified Accountants ACCA/FCCA.
- Chartered Institute of Management Accountants CIMA/ACMA/FCMA.
- Association of Authorised Public Accountants AAPA/FAPA.
- Association of Accounting Technicians MAAT/AAT.
- Association of Certified Professional Accountants ACPA/FCPA.

6 Buy to Let

6.1 Loan Size

The minimum loan is £25,001 the maximum is £500,000

The maximum portfolio exposure is 3 Buy to Let properties totalling £1,500,000. If the applicant also has their main residential property with the bank, total exposure including residential loan must not exceed £2,000,000.

6.2 Loan Purpose

We allow BTL loans for

- Purchase of a BTL property where the borrower, or a close relation has solely a commercial interest in the property and will not be residing in the property at any point
- Remortgage of a BTL property where the borrower, or a close relation has solely a commercial interest in the property and will not be residing in the property at any point
- Remortgage of a residential property onto a buy to let, providing we receive evidence of a mortgage offer on the new residential property prior to the offer of the BTL loan and the customer already holds buy-to-let properties

6.3 Loan to Value

Loan size	Maximum LTV
Up to £350,000	75%
350,001 to £500,000	65% Loans in excess of £350,001 are available subject to the following additional criteria: <ul style="list-style-type: none"> • Available for purchase or £ for £ remortgage only. • Not available on new build. • Minimum income £60,000.

The LTV is then also subject to limits on loan purpose

Purpose	Maximum LTV
Purchase	75%
Remortgage only (replacing the existing mortgage £ for £)	75%
Home improvements (with supporting estimates)	75%
Remortgage* Capital raising debt consolidation	70%
Remortgage* Capital raising (excluding business/speculative purposes)	70%
Capital raising for business or speculative purposes	Not available

*We do not allow capital raising for any purpose within the first six months of the original purchase date.

Buy to Let loans are available on an interest only basis providing the applicant can demonstrate a credible repayment strategy and the loan does not exceed £500,000 or 75% LTV.

6.4 Affordability

On BTL applications, the affordability model is not applied as the loan is assessed on the rental income rather than the applicant's income from employment.

6.5 Income

As investment properties are income-producing, the applicants must be in a position to support their existing residential mortgage and other personal commitments. Applicants are required to disclose their full employment/self-employment details including their income on the application form and proof of income will be requested. For loans up to £350,000 gross income must be £25,000 for at least one applicant. For loans between £350,001 and £500,000 minimum sole or joint income must be £60,000.

Rental income for the Buy to Let property must be a minimum of 145% of the monthly repayment. The monthly repayment is based on the BTL stressed interest rate.

We must have the latest computerised pay slip to evidence declared income for employed applicants and the most recent SA302 (hard copy or self-service version) AND Tax Year Overview or accountant's letter to evidence declared self-employed income.

6.6 Applicant

Minimum age of applicant is 25 at application. Maximum age is 75 at the expiry of the mortgage term.

Minimum time in current employment 6 months, minimum trading period for self-employment 2 years.

We do not lend to professional property developers or to individuals who own more than 10 BTL properties including the application security.

BTL is only available to applicants who are currently owner occupiers and have been so for 6 months. For joint applications, we will accept one applicant being an owner occupier providing our credit search shows the applicants are married/cohabiting and are both permanently residing at the owner occupier address.

6.7 The Property

In addition to the mainstream requirements, the additional property criteria apply:

- The property should be let on a single Assured Shorthold Tenancy agreement.
- Applicants must ensure that buildings insurance arranged is suitable for a Buy to Let property.
- Housing Benefit tenants or multi let properties are not acceptable.
- We do not offer BTL loans on property in Northern Ireland.
- The maximum BTL loan where the property is a new build house/bungalow is £300,000.
- The maximum LTV on a new build house/bungalow is 75%.
- We do not offer BTL loans on new build flats/maisonettes.
- The property must not be an ex public sector flat.
- The tenant must not be either a family member or a previous owner.
- The applicant must have no more than 25% exposure in any block of flats.
- The property must be suitable for immediate letting.
- The property must not be subject to any sale and rent back agreement, or any similar scenario.
- We will only accept flats situated above/adjacent to commercial property where the valuer can confirm the valuation is not adversely affected by the surrounding property.
- We do not lend on properties that have internal door locks and/or separate utility services.

6.8 Valuation

The valuer will be asked in his instructions to provide a valuation for rental purposes giving a monthly rental figure based on an unfurnished basis for a single family occupation together with confirmation of the demand for letting and saleability.

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Calls to 0800 and 0808 numbers are free from landlines and mobiles. Calls to 03 numbers cost the same as calls to numbers starting with 01 and 02. Calls to 0845 and 0870 numbers cost 3p per minute, plus your phone company's access charge. Calls to 0844 and 0843 numbers cost 7p per minute, plus your phone company's access charge. Calls may be monitored or recorded for security and training purposes.